### DR. VALERIE HÖLLINGER MBA, MBL

# /ALEF HOL

### PROFESSIONAL CAREER

May 2019 - present

Management Consulting &

**Interim Management** 

February 2018 – April 2019 Sabbatical

• Volunteer work | NGO (health & education)| Sri Lanka

2011 - 2017

CEO

Berufsförderungsinstitut Wien BFI Wien

Adult education

Revenue > €100M

approx. 950 permanent staff

approx. 1,200 part-time trainers

 $3,\!700$  courses, trainings and seminars;  $50,\!000$  customers/year

- Private and corporate customer business
- Strategy
- · Finance
- Digital Transformation
- Innovation, New Business & Data Science
- Sales
- · Marketing & PR
- Customer Care & Quality
- · Special Projects

2007 - 2011

Member of the Executive Committee Head of Marketing & PR / Austria and Germany NAGARRO Austria (former: ANECON Software Design und Beratung GmbH)

• Strategic & operative B2B-Marketing & PR

2006

Sabbatical

Education: coaching & kinesiology

2002 - 2005

A1 Telekom Austria AG

- Strategy & Business Development / corporate strategy
- Project Management in the departments:
   Marketing, Sales, Customer Service, Investor
   Relations, Service Network Operations

2000 - 2002

KremEzzat Getränkeproduktions GmbH (Start-up) Beverage industry

- · Business Development
- · Head of Sales & Marketing

1999 - 2000

ARS Akademie für Recht und Steuern (Start-up)

· Conference Manager

### SUPERVISORY BOARDS

2015 - 2020

Vice Chairman of the Supervisory Board Culture – Opera / Theaters

- · Wiener Staatsoper GmbH
- · Burgtheater GmbH
- Volksoper Wien GmbH
- · ART for ART Theaterservice GmbH

2014 - 2015

#### Member of the Supervisory Board

· Wiener Staatsoper GmbH

## ADVISORY BOARDS & VOLUNTEER WORK

November 2019 - present Caritas Wien | Lerncafe - free learning support for children

May 2018 - present

Science Center Wien Netzwerk - competence hub for interactive science engagement

September 2018 - present

Kurvenkratzer InfluCancer – platform providing cancer resources

May 2018 - present

Rotary Wien Albertina

### **EDUCATION**

2003 - 2005

Post Graduate Studies

Executive MBA | IMADEC University in cooperation with the University Mc Combs School of Business | University of Texas at Austin, USA

2001 - 2003

Doctoral studies at the Juridicum Vienna

2001 - 2002

Post Graduate Studies

MBL | Paris Lodron Universität Salzburg

1991 - 1996

Studies in law at the Juridicum Vienna



### **CONTACT**

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### **OFFERINGS**

- Management Consulting
- Interim Management
- Coaching
- Supervisory Board
- Speaker | Moderator

### CORE COMPETENCIES

- Crisis Management
- Digitalization
- Change Management & Culture
- Organizational Development
- \* Reorganization & Transformation
- Process, Project & Program Management
- Marketing & Communication
- Product Management
- HR Development
- Customer Management
- Operations